

Salamander Resort & Spa
P.A.W.S. Agreement
Pups Are Welcome at Salamander

We are passionate about providing our guests, both human and canine, with a luxurious and relaxing escape. For the safety and comfort of all our guests we kindly ask that you review and agree to the following guidelines:

- A non-refundable **\$150*** dog fee will be added to guest's room account. *per guestroom, per stay, max 2 dogs per room + applicable taxes.
- Salamander Resort & Spa is willing to accommodate dogs of all sizes and breeds, provided they are fully trained, kept on a leash at all times, and complies with local legislation laws and requirements.
- All pet waivers must be signed and returned back to the resort Dogs must be registered at the front desk during check-in and owners must sign the dog agreement.
- Guests will dispose of dog waste while on property.
- Salamander Resort & Spa reserves the right to refuse service to any dog. If deemed appropriate, Salamander Resort may also ask that a disruptive or aggressive dog be removed from the property. Salamander Resort is not liable for any injuries to your dog sustained on property, under any circumstances.
- Guests are responsible for any damage or disruption dogs may cause. If additional deep cleaning is necessary, an appropriate fee will be added to guest room account even if they are discovered following departure from the hotel. Guests will also be held accountable for any complaints resulting in financial loss to the hotel.
- Pet owners will notify the management of any pet "accidents" immediately and request special cleaning efforts
- Pet owners will keep their pet(s) off of all furniture including the bed, chairs and / or couches.
- Guests will display "Dog in Room" card provided by housekeeping on the outside of guestroom door at all times. Housekeeping, Room Service or other departments will make no attempt to enter the room while the sign is present unless services have been previously arranged. If a disturbance occurs management may enter the room.
- Housekeeping services need to be pre-arranged with Housekeeping so that the dog is with his or her owner or removed from the room during service.
- Dogs in crates may be left unattended in rooms. Rooms with unattended dogs not in crates will not be serviced without the presence of the owner. Note: Any reported noise disturbance will necessitate entry of room by hotel staff and/or require guest to return to room. (See below) Dog sitting can be arranged with the concierge or prior to arrival.
- Dogs are not permitted in restaurants/food & beverage areas, which also include the living room, library, tennis courts, spa, culinary garden or in our pool areas. Please see the concierge for dog friendly area restaurants and wineries.
- Please be mindful of any excessive noise to ensure that other guests are not inconvenienced, both in public areas and in guestroom. In your absence, if it is necessary to remove the dog from your guestroom the dog will be placed with a sitter at your expense.
- Dogs should have all recommended vaccinations currently up-to-date, and guest agrees to obtain and provide current records from a licensed veterinarian should Salamander Resort & Spa request this information.
- Owners will keep their dog(s) off of all furniture including the bed, chairs or couches.
- Owners will notify the management of any dog "accidents" immediately and request special cleaning efforts.
- Dog beds, food/water bowls and food mat provided in-room are not complimentary items are not to be taken. Guests will be charged if beds, bowls or food mats are taken. To purchase these items, please visit the front desk.

SPECIAL CONSIDERATION FOR COVID 19:

- All pet waivers should be signed and dated and emailed back to the resort prior to arrival. Please send completed form to pets@salamanderresort.com
- Where possible the owner's dog should not be present during the check in process, if it is necessary for their dog to accompany the owner then both the owner and their dog should be observant of the 6ft social distancing guidelines.
- All guests with dogs are respectfully asked to use the Express check out option provided by the Resort at the time of departure.
- No guest room will be serviced if either the owner or dog is present in the room, all housekeeping services needs to be pre-arranged as stated above within a 1 hour time frame.
- No turndown service will be offered at this time.
- Dogs are welcome in the guest room, however not in the Resort Public areas.
- Dogs must be kept on a leash at all time both inside the resort and outside on the grounds.

Preferred Housekeeping hour for daily service, please select below:

9.00 am - 10:00am _____

10:0am – 11:00am _____

12:00pm - 1:00pm _____

1:00pm – 2:00pm _____

2:00pm – 3:00pm _____

3:00pm – 4:00pm _____

Guest Name (print): _____

Signature: _____

Date of stay _____

Cell Phone: _____

Dog Name: _____

Dog Breed: _____